

We would like to thank you for choosing SoCal Lazer & Medi-Spa for your aesthetic needs.

As one of our clients we would like to keep you informed of the current office and financial policies. Please read each of the following sections:

**Payment:** ALL PAYMENT IS EXPECTED AT THE TIME OF SERVICE; however, some services may require a deposit in advance. SoCal Lazer & Medi-Spa accepts payment in the form of cash, VISA, MasterCard, American Express, Discover, Apple Pay, and Health credit plans.

**<u>Refund Policy</u>**: ALL SALES ARE FINAL. Before a service is performed, please consider all the required protocols and side effects. We are committed to client satisfaction and are available to answer any questions or concerns you may have regarding the services we offer before purchase.

<u>Appointments:</u> Missed appointments represent a cost to us, to you and to other clients who could have been seen in the time set aside for you. We require a 48-hour notice for canceling or rescheduling of any appointment. There is a charge of \$25.00 for missed, late cancelled, or late rescheduled appointments. A credit card number is required before scheduling your first appointment with SoCal Lazer & Medi-Spa. The card will be saved in our secure patient portal.

Appointments longer than 30 minutes require a nonrefundable \$100 deposit paid prior to appointment. The full amount will be applied as credit towards treatment selected on that same appointment date. In case of No Show or cancelation or rescheduling less than 48-hrs the full amount will be used to cover "No Show/cancelation/reschedule fee.

<u>Card on File Policy</u>: By signing this consent form, the information and credit card provided will be securely protected and held to cover future payments or visit charges. I hereby authorize SoCal Lazer and MediSpa to keep my card information on file in a secure manner for payment of all charges for services for which I am financially responsible.

<u>Consultation Fees</u> are to be paid prior to appointment date. The fee will be applied as credit towards treatment selected on that same date. In case of No Show or Cancelation or rescheduling less than 48hrs the full amount will be used to cover "no Show/cancelation/reschedule fee.

Dr. Ayoub Consultation fee: \$200

Nurse consultation fee: \$100

Telehealth consultation are complimentary.

Excessive abuse of scheduled appointments may result in discharge from the practice.

**Package Agreement:** All Weight Loss, Laser Hair, all Laser packages, Microneedling, Skin tightening, Photofacial, Skin Facials, Massages and/or any other custom packages are all NON-REFUNDABLE and cannot be substituted for any other packages.

<u>Services Policy</u>: I understand SoCal Lazer & Medi-Spa has the right to refuse treatment and/or dismiss a client from any service at any time.

I also understand that I may not be a candidate for certain medical services, and it is at the full discretion of the medical provider to determine whether I am a candidate for any service provided.

I have read, understand, and agree to the office and financial policies set forth by SoCal Lazer & Medi-Spa.